



TOTAL NIGERIA PLC RC. 1396

Health Safety Environment Quality COMMITMENT

ARTICLE 1

TOTAL NIGERIA PLC reaffirms its commitment to conducting its business in a manner that includes proper consideration for Health, Safety, Environmental protection, Fire prevention, control of property damage and compliance with applicable legislation in activities. This shall be in line with the values and principles contained in the Code of Conduct and the Group's Health, Safety, Environment and Quality Charter. We shall also insist that our business partners and associates respect similar principles in all transactions with the company.

ARTICLE 2

These values and principles shall guide all staff of the company and constitute a reference point for management's actions.

ARTICLE 3

All facilities that we operate shall present high levels of hygiene and housekeeping.

ARTICLE 4

We affirm that teamwork, consistent supervision, systematic analysis of workplace hazards and implementation of controls, coupled with the development of positive attitudes shall be the company's tools for reducing personal and industrial accidents to a minimum.

ARTICLE 5

Environmental impact analyses of our activities shall be carried out, with appropriate controls sought and implemented. Our focus shall be on used oils, waste management and effluent treatment, soil and water protection.

ARTICLE 6

By the installation and application of Quality Management Systems, we shall strive to achieve Customer Satisfaction by offering quality products and services at all times.

ARTICLE 7

All existing prevention measures: analyses of critical tasks, preventive maintenance, on-site emergency plans, shall be strengthened or updated with systematic participation by site operators. Attention shall also be given to the development and deployment of specialized and general safety procedures.

ARTICLE 8

In pursuance of the above objectives and the need to ensure continuous progress on a sustainable basis a recognized safety management system shall be established as the driving force of this process on a long-term basis.

Christian des Closieres
Managing Director